Deutsche Bank Secure Authenticator

How to Activate the DBSA Hardware Token

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ACTIVATION OF DB SECURE AUTHENTICATOR (DBSA) HARDWARE TOKEN

The DB Secure Authenticator (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB).

DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This user guide will provide instructions on how to activate a DB Secure Authenticator hardware token.

**Step 1: Unpacking**

- Insert batteries
- Switch On device

**Step 2: Language**

- Scroll and select language
- Confirm selection
Step 3: First Login

- Using a computer, go to [https://autobahn.db.com/login](https://autobahn.db.com/login)
- Click on “Register Security Device”
- Insert Username
- Select login mode Password
- Insert Initial Password (manually type password)
- Click Submit

Step 4: Activate Token

- Click Activate token
Step 5: Scan **First QR-Code** (1)

- Using the DB Secure Authenticator token, scan first QR-Code
Click Continue to create PIN
Enter PIN
Confirm PIN
Click Continue to acknowledge

- Insert first code into first activation code field
- Click Validate
Press Done

Step 6: Confirm First QR-Code

- Click Yes to confirm
- Press Continue to proceed
Step 7: Scan Second QR-Code

- Open email containing second QR-Code (sender: db-direct.alerts@db.com)
- Using the DB Secure Authenticator token, scan QR-Code

1. Please scan the code with your DB Secure Authenticator.
2. A 7 digit activation code will be generated on the tokens.

Please enter the same against 'Second activation code' field on your activation screen to proceed further.

**Please note:**

If your DB Secure Authenticator has timed-out or turned off by the time you receive this email,
DB Secure Authenticator will ask for the first QR-code again, once it is turned back on. In this case to complete the activation please:

- Scan the first QR-code again, which is still displayed on the activation screen
- Follow the instructions on the DB Secure Authenticator and scan the second QR-code from this mail

- Insert second code into second activation code field
- Click Continue
- Press Done
Step 8: Completion

- Click Continue to complete

- Click Complete
- Wait 30 minutes before logging

Thanks for activating your DB Secure Authenticator!

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.
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