Deutsche Bank

Deutsche Bank Secure Authenticator

How to Activate the DBSA Mobile App

Document Version: 2.0

ACTIVATION OF DB SECURE AUTHENTICATOR (DBSA) MOBILE APP

The DB Secure Authenticator App (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB).
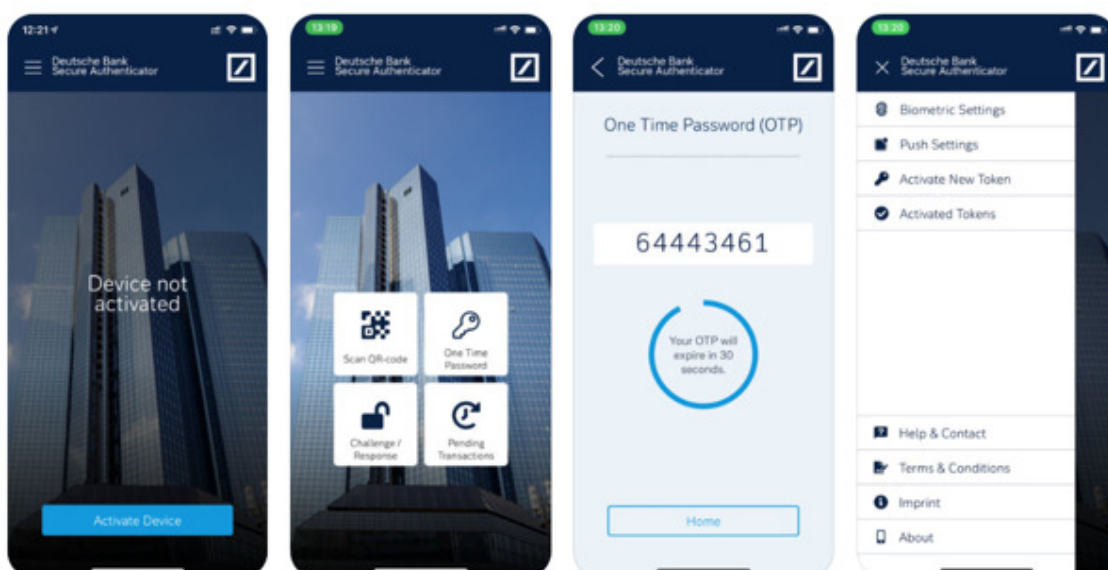
DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This user guide will provide instructions on how to activate a DB Secure Authenticator mobile app.

Download DB Secure Authenticator App via App Store

Step 1: Terms and Conditions

— After reviewing, scroll to bottom of screen to Accept/Decline

Step 2: Create PIN
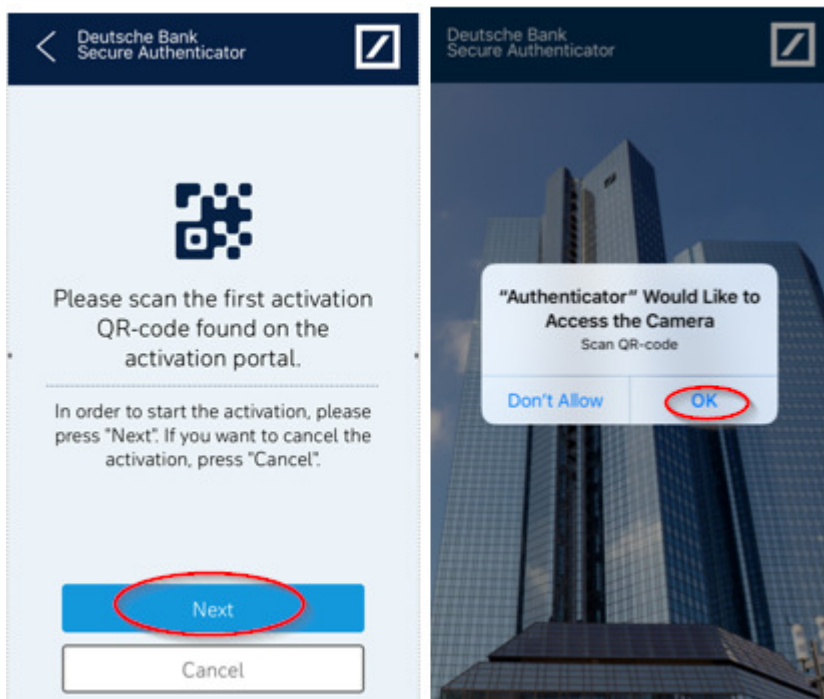
— Create six digit PIN
— Confirm PIN

Step 3: Activate Device (1)

— Click Activate Device
— Click Via Scanning of QR-Code
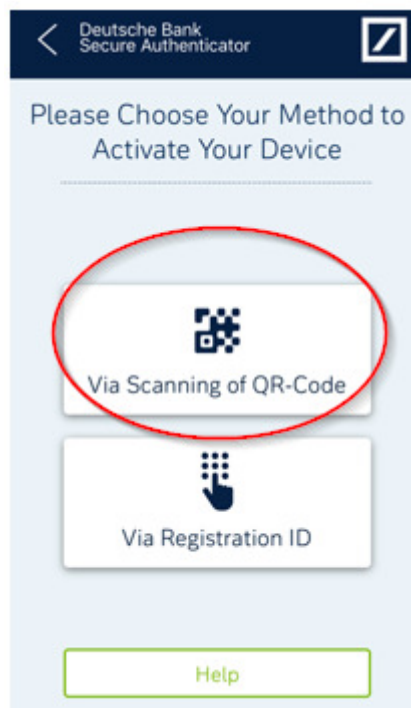
Step 4: Activate Device (2)

— Click Next
— Click OK to activate camera

Step 5: First Login

— Using a computer login to **https://autobahn.db.com/login**
— Click on "Register Security Device"
— Insert Username
— Select login mode Password
— Insert Initial Password (manually type password)
— Click Submit

Step 6: Activate Token

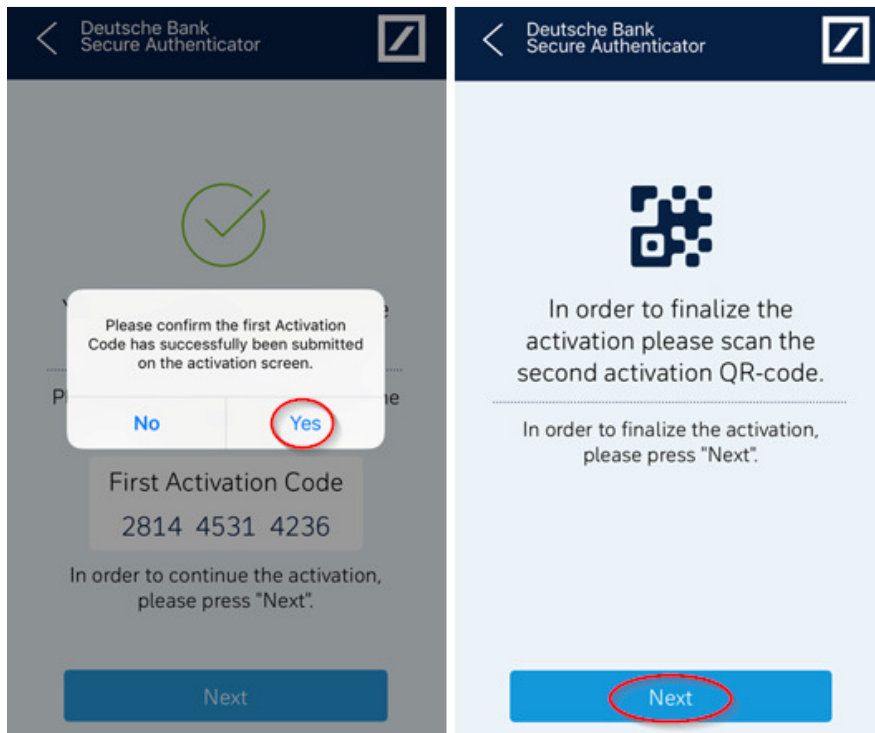— Click Activate token
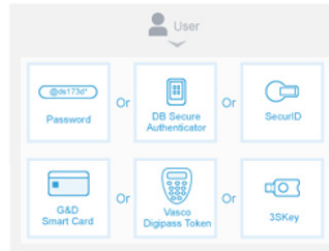
Step 7: Scan First QR-Code

— Using the DB Secure Authenticator, <u>scan</u> first QR-Code
— Insert first code into first activation code field
— Click Validate
— Press Next
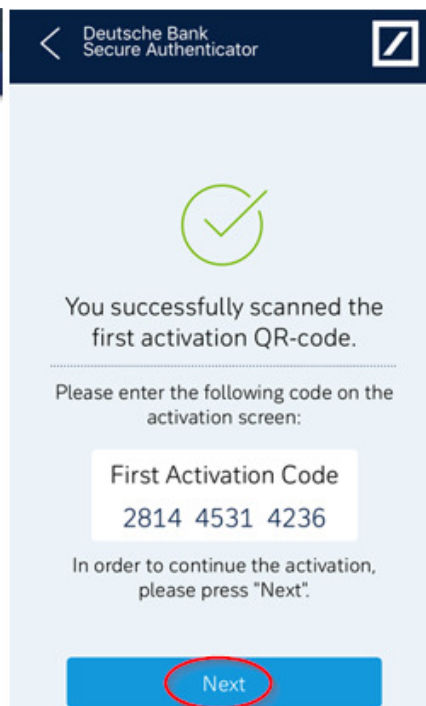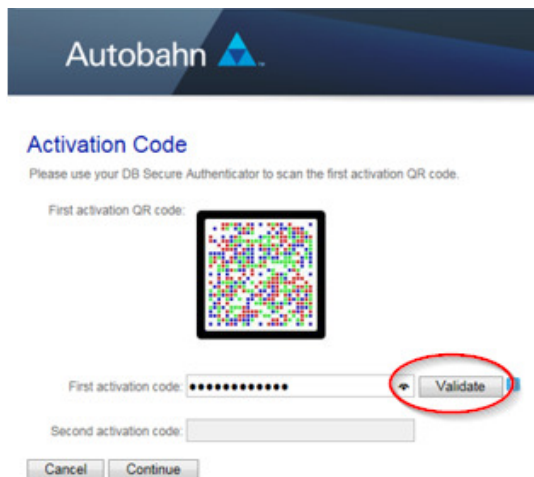
Step 8: Confirm First QR-Code
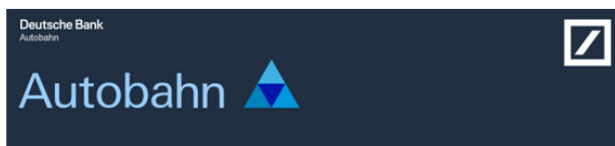
— Click Yes to confirm
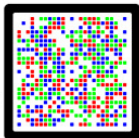— Press Next to proceed

Step 9: Scan Second QR-Codes

— Open email containing second QR-Code (sender: db-direct.alerts@db.com)
— Using the DB Secure Authenticator, scan QR-Code

— Insert second code into second activation code field
— Click Continue
— Press Done
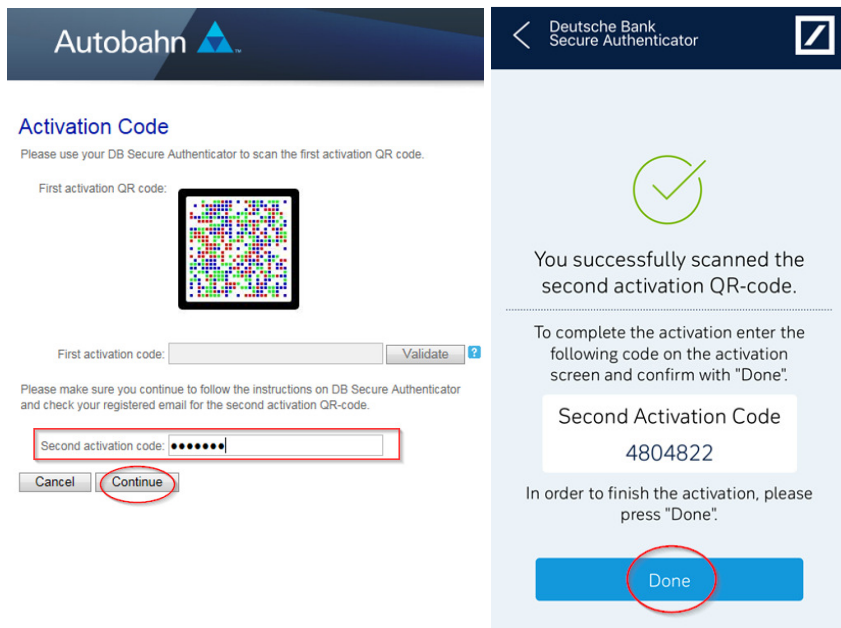
Step 10: Confirm Second QR-Code
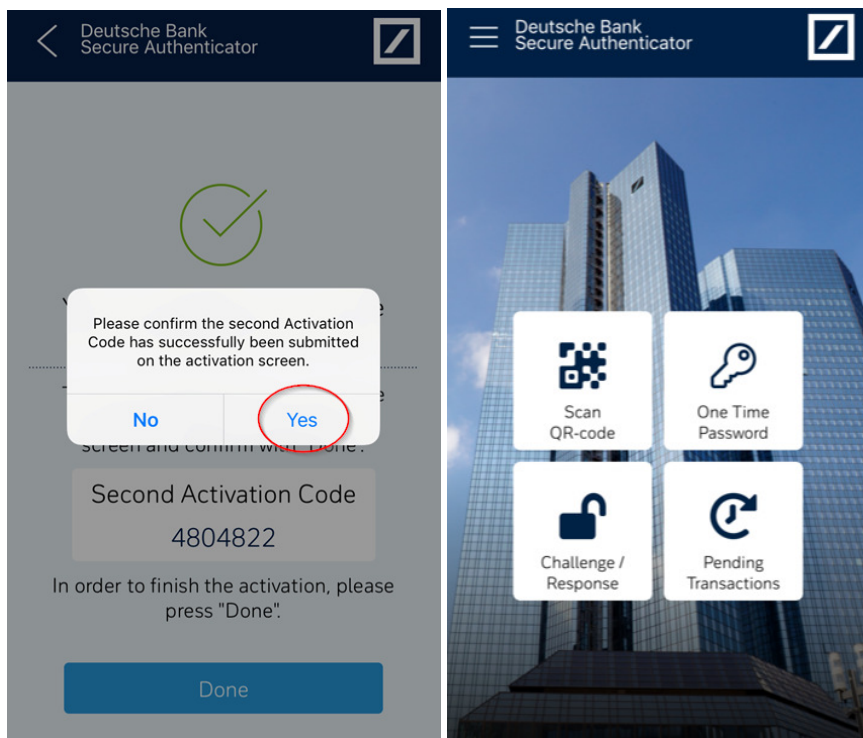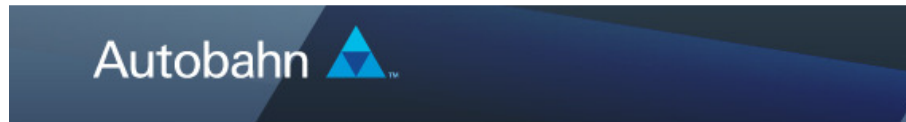
— Click Yes to confirm
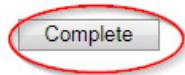— DBSA homepage will appear

Step 11: Completion

— Click Complete
— Wait 30 minutes before logging in

After 30 minutes you can login using your new device.

Thank you for registering DB Secure Authenticator.

Complete

Thanks for activating your DB Secure Authenticator!

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.