

Deutsche Bank

Deutsche Bank Secure Authenticator

How to Activate the DBSA Mobile App

Document Version: 2.0

ACTIVATION OF DB SECURE AUTHENTICATOR (DBSA) MOBILE APP

The DB Secure Authenticator App (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB).

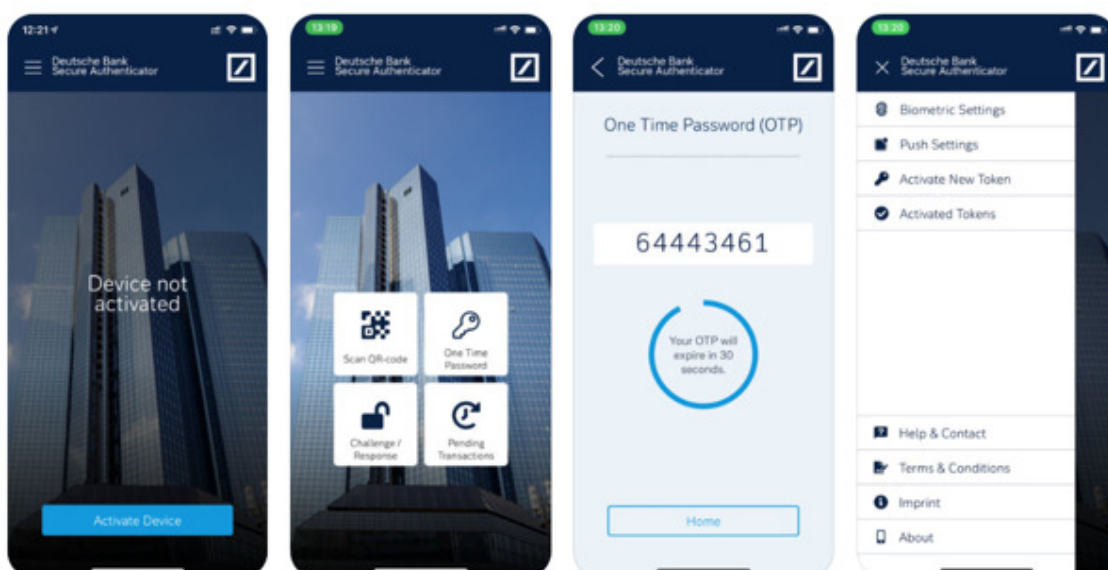
DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This user guide will provide instructions on how to activate a DB Secure Authenticator mobile app.

[Download DB Secure Authenticator App via App Store](#)



DB Secure Authenticator Deutsche Bank AG



Step 1: Terms and Conditions

— After reviewing, scroll to bottom of screen to Accept/Decline

Deutsche Bank Secure Authenticator

Terms and Conditions

Deutsche Bank Secure Authenticator Terms & Conditions ("T&C's")

NOTE: Any corporations or institutions domiciled in South Korea who wish to use the DB Secure Authenticator ("the app") would not be bound by the T&C's, regardless of whether their employee or agent authorized to use the app clicks "Accept" button displayed on the bottom right of this page.

1. Introduction

The Deutsche Bank Secure Authenticator (the "App") is provided to you (the user of the App) by:

- Deutsche Bank AG, Taunusanlage 12, 60325 Frankfurt/Main, Germany, if you are located in Germany (for further company information see [here](#));

the competent data protection supervisory authority.

4. How long do we keep your Personal Data?

Your personal data will be retained as long as necessary to provide you with the services, i.e. during the term of the contract on the use of the application. Once our relationship has come to an end, we will delete or anonymize your data, unless statutory retention requirements apply or if necessary to establish, exercise or defend a legal claim. This also applies to passively collected information, unless you object to the respective processing in which case we will erase or anonymize such information.

5. Contact us

In case of data protection related questions and to exercise the rights mentioned in Sec. 3 please refer to the "Help & Contact" section within the application.

Accept

Decline

Step 2: Create PIN

- Create six digit PIN
- Confirm PIN

Deutsche Bank Secure Authenticator

Please set your PIN

The PIN has to be a 6 digit number. Easy combinations (000000, 123456, etc.) and birthdays are not allowed.

The PIN will be asked every time you open the app.

1 2 3
4 5 6
7 8 9
0

Deutsche Bank Secure Authenticator

Please confirm your PIN

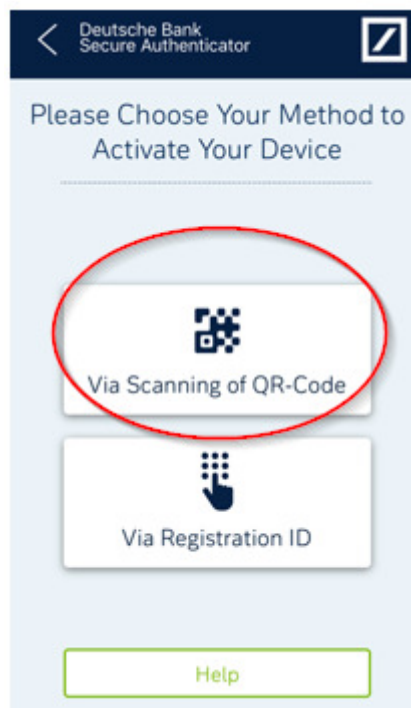
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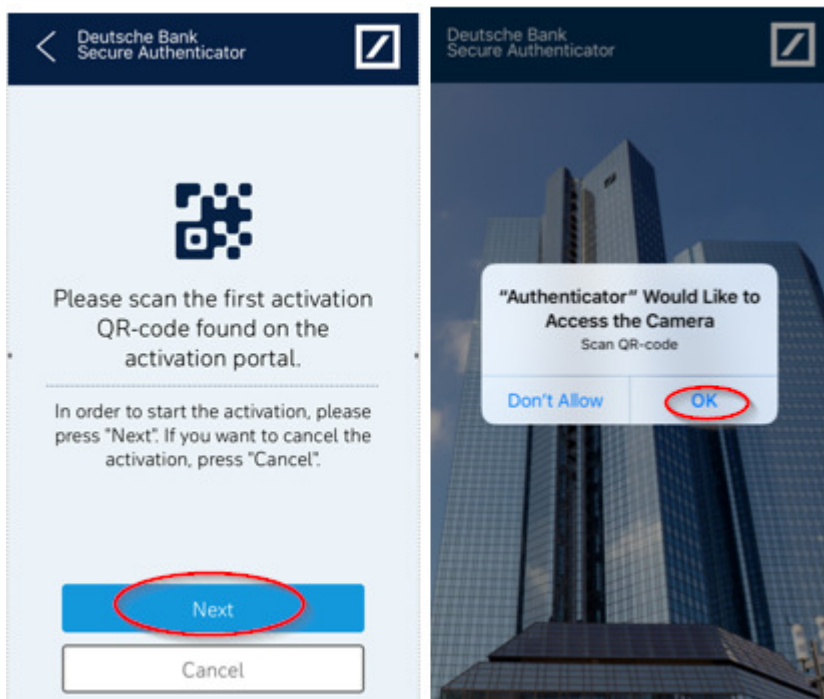
Step 3: Activate Device (1)

- Click Activate Device
- Click Via Scanning of QR-Code



Step 4: Activate Device (2)

- Click Next
- Click OK to activate camera



Step 5: First Login

- Using a computer login to <https://autobahn.db.com/login>
- Click on "Register Security Device"
- Insert Username
- Select login mode Password
- Insert Initial Password (manually type password)
- Click Submit

Deutsche Bank
Authentication Gateway

Deutsche Bank Group



[Request Access](#)

Autobahn

* Username:

☐ Remember my Email ?

* Password:

Login Mode:

Language:

Cyber Fraud Prevention

Deutsche Bank has established a comprehensive information and cyber security program with a high standard financial industry security governance framework and organization to implement control and adherence to security policies and standards in conjunction with evolving business requirements, regulatory guidance and an emerging threat landscape.

Nevertheless it's important that you protect yourself by understanding the evolving fraud schemes and that you follow the best practices to mitigate internet payment fraud.

[Reset DB Secure Authenticator](#)
[Forgot Password?](#)
[Register Security Device](#)
[Self-Diagnostic Tool](#)
[Download](#)

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Authentication Gateway

Deutsche Bank Group



[Request Access](#)

Autobahn

Register Security Device

Please enter your Username and Temporary password which has been provided to you.

Username: *

Password: *

Login Mode:

[Back to login](#)

Cyber Fraud Prevention

Deutsche Bank has established a comprehensive information and cyber security program with a high standard financial industry security governance framework and organization to implement control and adherence to security policies and standards in conjunction with evolving business requirements, regulatory guidance and an emerging threat landscape.

Nevertheless it's important that you protect yourself by understanding the evolving fraud schemes and that you follow the best practices to mitigate internet payment fraud.

Unauthorised Access Warning: Access to this service is prohibited unless authorised. Accessing programs or data unrelated to your job is prohibited.

Step 6: Activate Token

- Click Activate token



Request Access

Autobahn

Token Activation

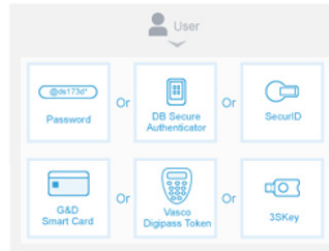
Your DB Secure Authenticator is now ready for you to activate. If you requested additional hardware, this can take up to 30 minutes to arrive.

If you haven't received the hardware in 30 minutes please contact your local customer support team.

Please note: Activation can take up to 30 minutes to fully complete.

Login Modes

Security options offered by Deutsche Bank.

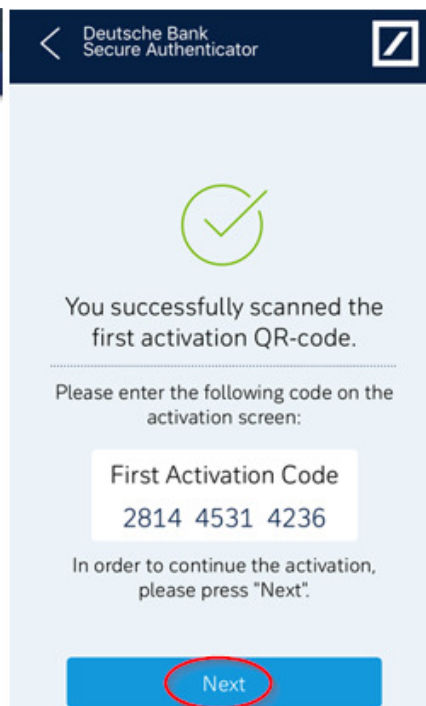
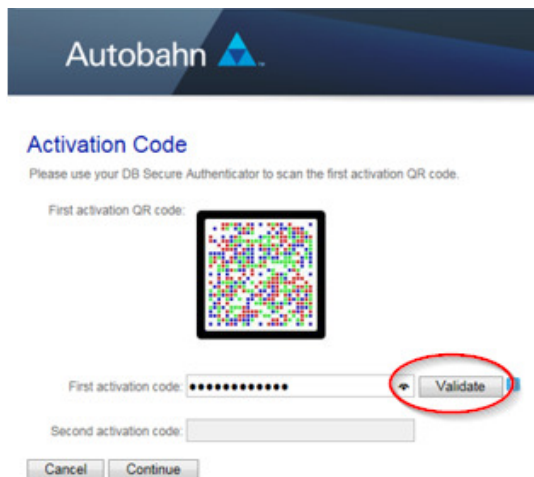


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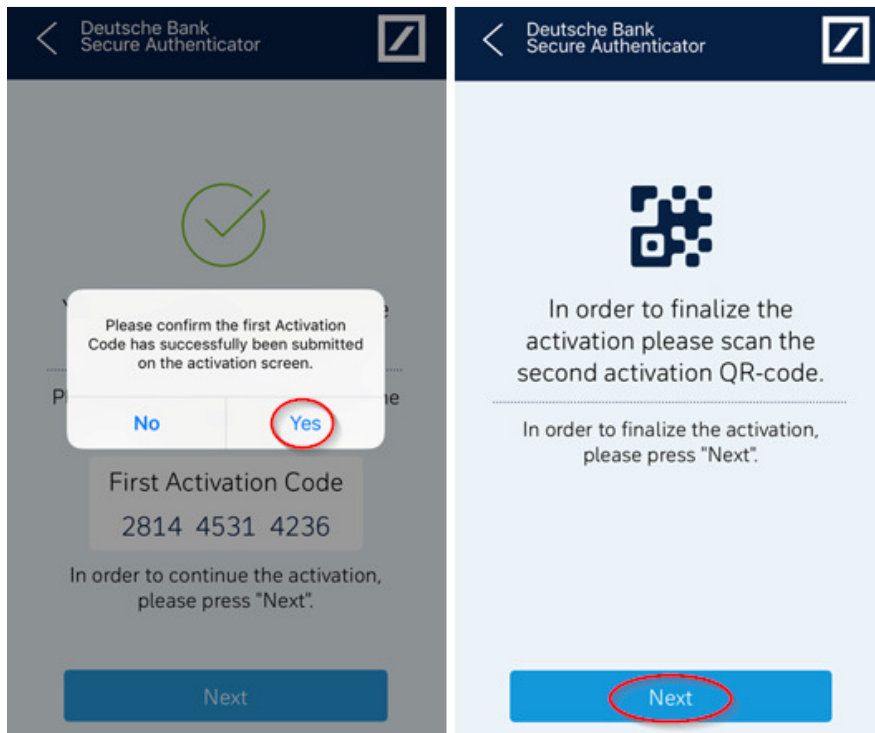
Step 7: Scan First QR-Code

- Using the DB Secure Authenticator, scan first QR-Code
- Insert first code into first activation code field
- Click Validate
- Press Next



Step 8: Confirm First QR-Code

- Click Yes to confirm
- Press Next to proceed

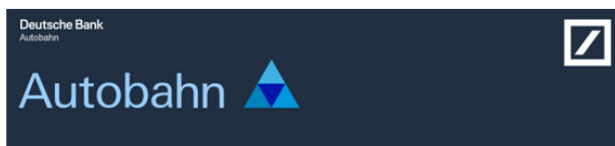


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Step 9: Scan Second QR-Codes

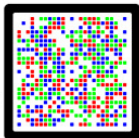
- Open email containing second QR-Code (sender: db-direct.alerts@db.com)
- Using the DB Secure Authenticator, scan QR-Code



Dear User

You are in the process of activating your DB Secure Authenticator.

This is the second activation QR-code to complete the activation.



Please follow the steps below

1. Please scan the code with your DB Secure Authenticator.
2. A 7 digit activation code will be generated on the token.

Please enter the same against 'Second activation code' field on your activation screen to proceed further.

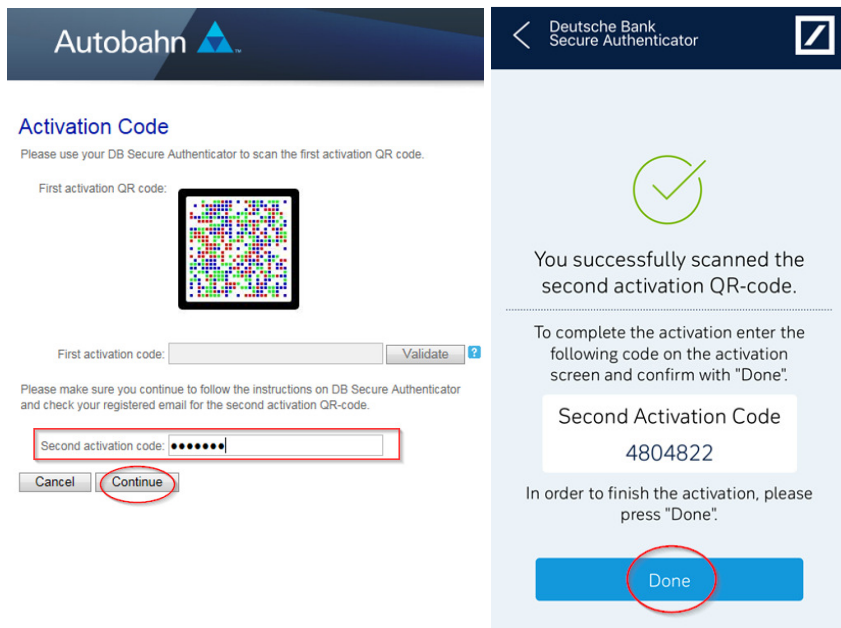
Please note:

If your DB Secure Authenticator has timed-out/turned off by the time you receive this email,

DB Secure Authenticator will ask for the first QR-code again, once it is turned back on. In this case to complete the activation please:

- Scan the first QR-code again, which is still displayed on the activation screen
- Follow the instructions on the DB Secure Authenticator and scan the second QR-code from this mail

- Insert second code into second activation code field
- Click Continue
- Press Done

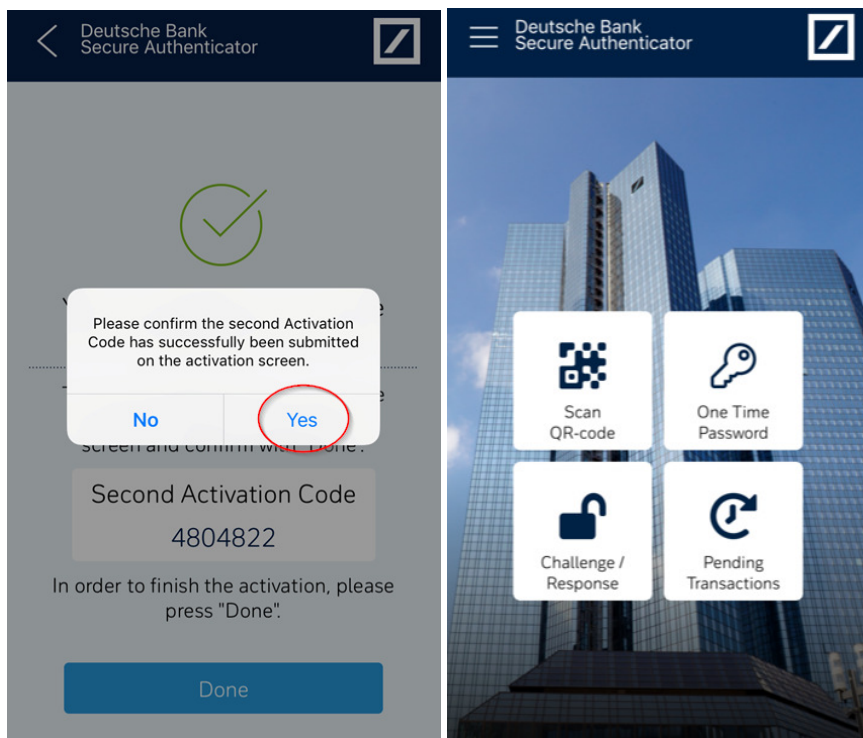


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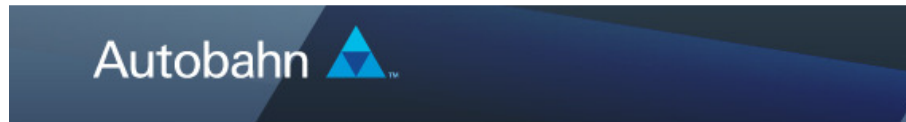
Step 10: Confirm Second QR-Code

- Click Yes to confirm
- DBSA homepage will appear



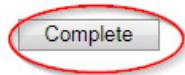
Step 11: Completion

- Click Complete
- Wait 30 minutes before logging in



After 30 minutes you can login using your new device.

Thank you for registering DB Secure Authenticator.



Thanks for activating your DB Secure Authenticator!

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.

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