Deutsche Bank Secure Authenticator

How to Log in Using DBSA
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The DB Secure Authenticator (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB). DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This guide provides instructions on how to log in using either the Deutsche Bank Secure Authenticator (DBSA) software or hardware, scanning the QR code or using the One Time Password (OTP) to log in.

How to login using a QR-code

— Insert username and select login mode as DB SECURE AUTHENTICATOR APP (DBSA)
— Select the QR-CODE option
DBSA mobile app (software token)

— Launch the DB SECURE AUTHENTICATOR APP (DBSA)
— Insert six digit PIN to open app
— Select Scan QR-Code option
— Scan QR-Code displayed on the computer screen
— Insert code generated by the app into Response Code field and press Submit

DBSA hardware token (physical token)

— Switch on hardware by pressing Power On button
— Scan QR-CODE displayed on the computer screen
— Insert six digit PIN and press OK
— Insert code generated by the device into Response Code field and press Submit
How to login using a OTP (one time password)

— Using a computer login to https://autobahn.db.com/login
— Insert username and select login mode as DB SECURE AUTHENTICATOR APP (DBSA)
— Select the OTP option

DBSA mobile app (software token)

— Launch the DB SECURE AUTHENTICATOR APP (DBSA)
— Insert six digit PIN to open app
— Select One Time Password (OTP)
— Insert OTP into login screen and press Submit
DBSA hardware token (physical token)
— Switch on hardware by pressing top left grey button
— Insert six digit PIN to generate One Time Password (OTP) and press OK
— Insert OTP into login screen and press Submit

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.