

Deutsche Bank Secure Authenticator

How to Activate the DBSA Hardware Token



Activation of DB Secure Authenticator (DBSA) hardware token

The DB Secure Authenticator (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB).

DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This user guide will provide instructions on how to activate a DB Secure Authenticator hardware token.

Step 1: Unpacking

- Insert batteries
- Switch On device



Step 2: Language

- Scroll and select language
- Confirm selection



Step 3: First Login

- Using a computer login to <https://autobahn.db.com/login>
- Insert Username
- Select login mode Password
- Insert Initial Password (manually type password)
- Click Submit

The screenshot shows the Deutsche Bank Authentication Gateway login page. The header includes the Deutsche Bank Group logo and the Autobahn logo. The main content area contains a login form with the following fields: Username (newdbasetup@test.com), Password (masked with dots), Login Mode (Password), and Language (English). The Submit button is circled in red. To the right of the form is a 'Login Modes' section titled 'Security options offered by Deutsche Bank.' which displays a grid of security options: Password, DB Secure Authenticator, SecurID, GAD Smart Card, Vasco Digipass Token, and 3SKey. Below this grid are links for 'Forgot Password?', 'Register Security Device', 'Self-Diagnostic Tool', 'Download', and 'Security Awareness'. At the bottom, there is an 'Unauthorised Access Warning'.

Step 4: Activate Token

- Click Activate token

The screenshot shows the Deutsche Bank Authentication Gateway Token Activation page. The header is the same as the login page. The main content area is titled 'Token Activation' and contains the following text: 'Your DB Secure Authenticator is now ready for you to activate. If you requested additional hardware, this can take up to 30 minutes to arrive.' and 'If you haven't received the hardware in 30 minutes please contact your local customer support team.' Below this text is a 'Please note: Activation can take up to 30 minutes to fully complete.' and two buttons: 'Cancel' and 'Activate token'. The 'Activate token' button is circled in red. To the right of the activation text is the same 'Login Modes' section as in the login page.

Step 5: Scan [First](#) QR-Code (1)

— Using the DB Secure Authenticator token, scan first QR-Code





Activation Code

Please use your DB Secure Authenticator to scan the first activation QR code.

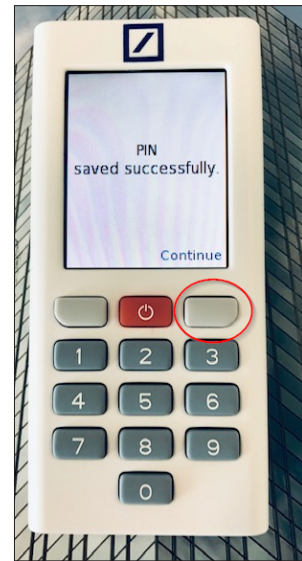
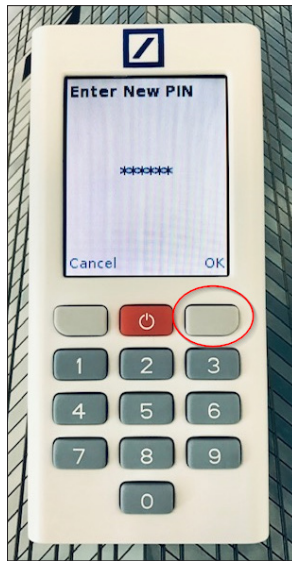
First activation QR code:



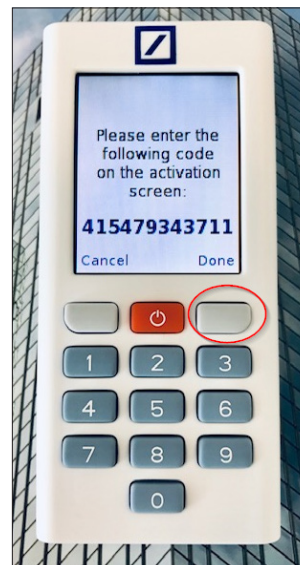
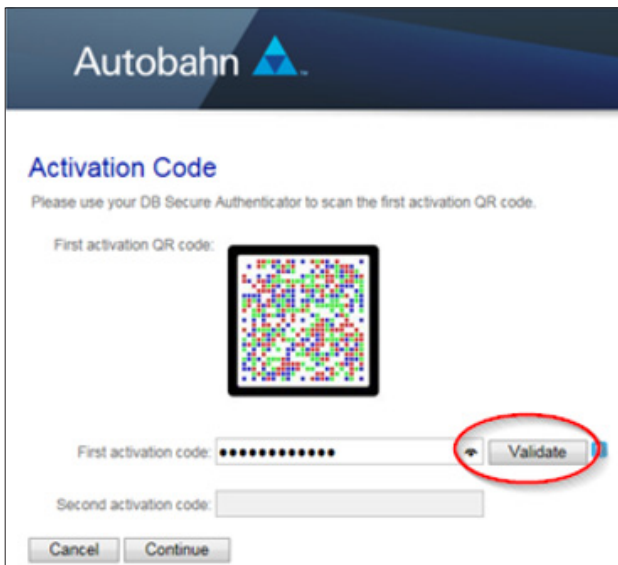
First activation code: 

Second activation code:

- Click Continue to create PIN
- Enter PIN
- Confirm PIN
- Click Continue to acknowledge

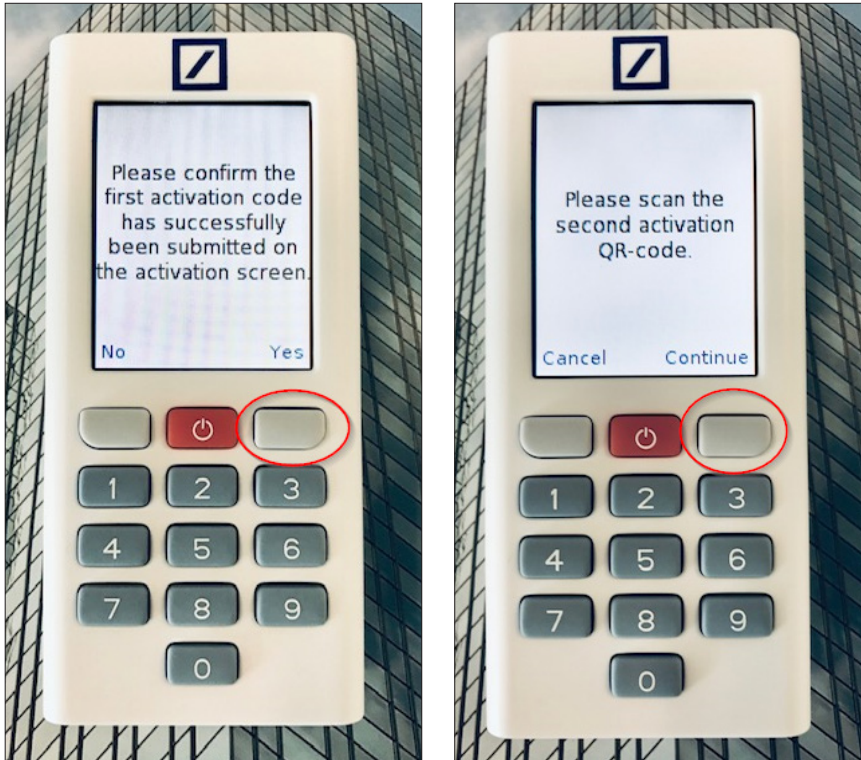


- Insert first code into first activation code field
- Click Validate
- Press Done



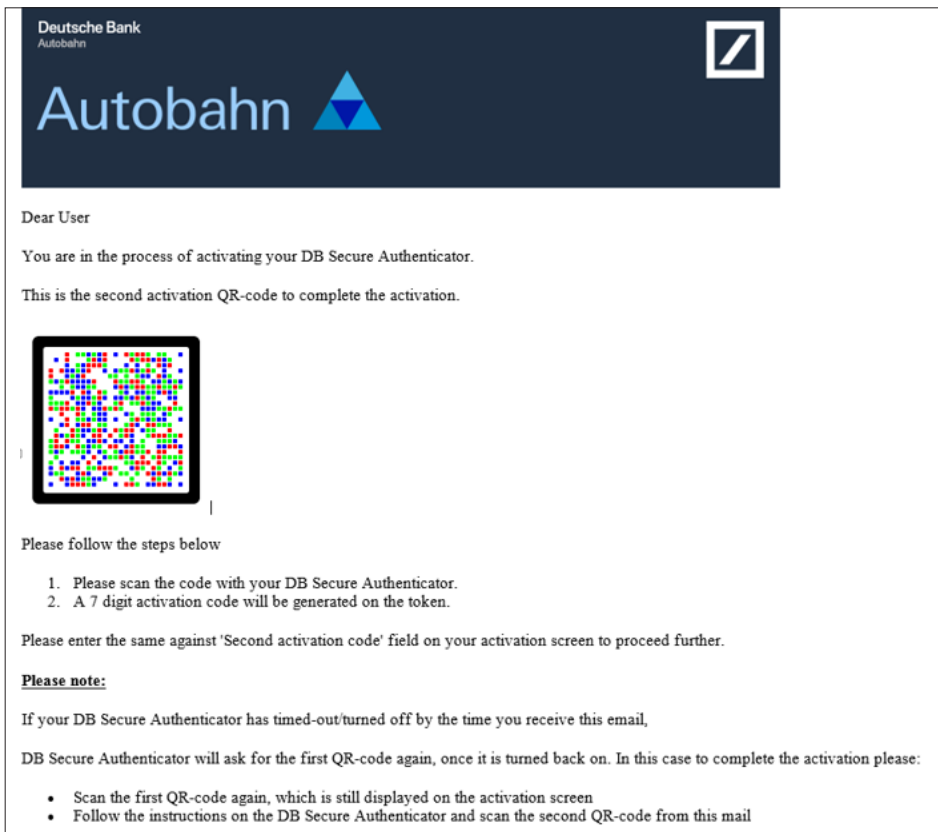
Step 6: Confirm [First QR-Code](#)

- Click Yes to confirm
- Press Continue to proceed

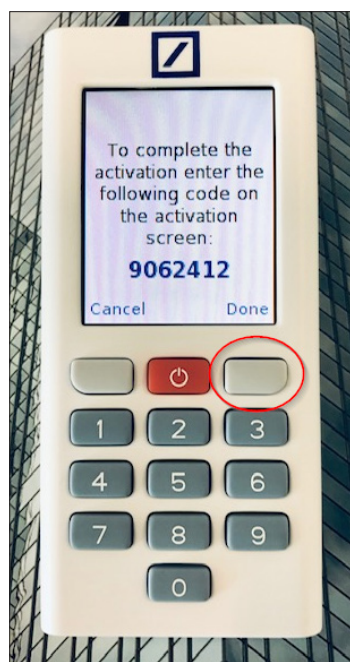


Step 7: Scan [Second QR-Code](#)

- Open the email containing second QR-Code (sender: db-direct.alerts@db.com)
- Using the DB Secure Authenticator token, scan QR-Code

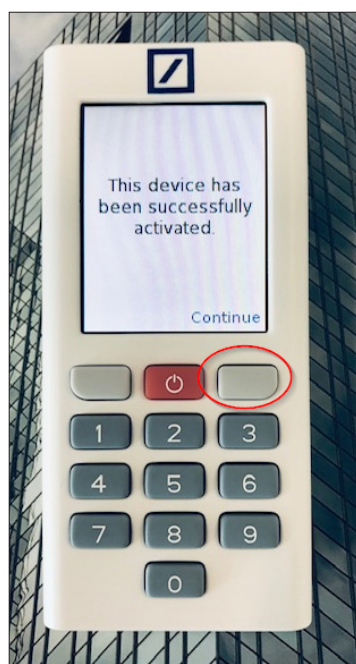


- Insert the second code into second activation code field
- Click Continue
- Press Done

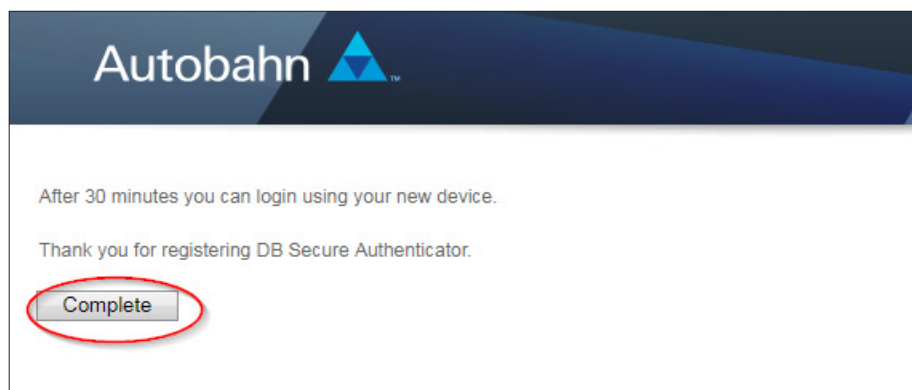


Step 8: Completion

- Click Continue to complete



- Click Complete
- Wait 30 minutes before logging in



[Thanks for activating your DB Secure Authenticator!](#)

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.

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