

Deutsche Bank Secure Authenticator

How to Activate the DBSA Mobile App



Activation of DB Secure authenticator (DBSA) mobile app

The DB Secure Authenticator App (DBSA) adds an additional layer of security to online banking services provided by Deutsche Bank (DB).

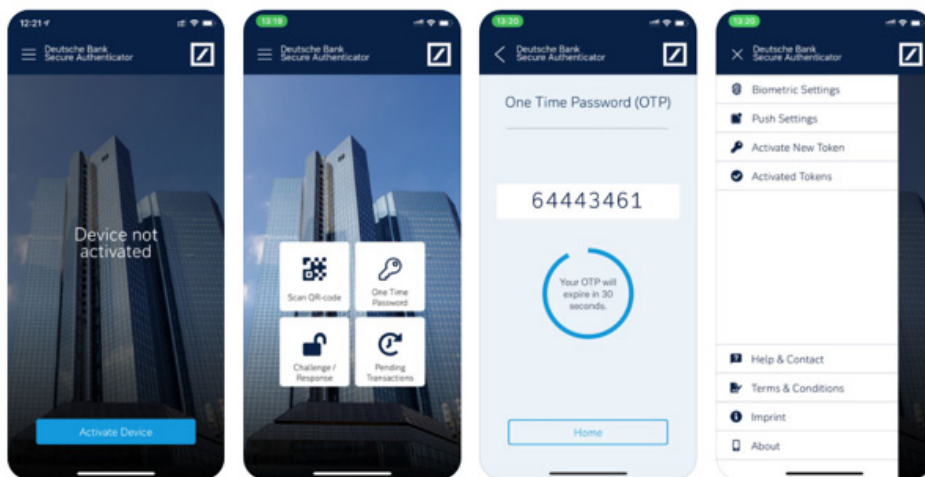
DB Secure Authenticator provides customers with a two-factor authentication solution for logging into accounts and for authorising transactions.

This user guide will provide instructions on how to download DB Secure Authenticator mobile app via iOS app store or Android play store.

Download DB Secure Authenticator App via App Store

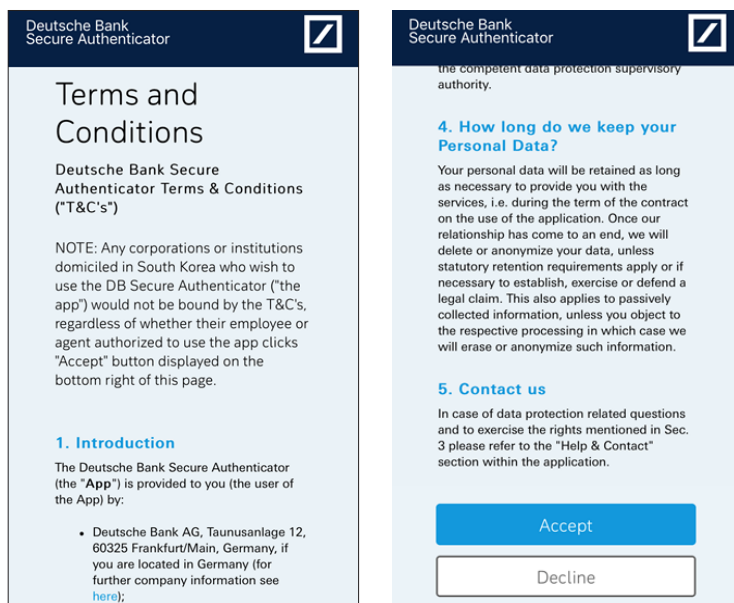


DB Secure Authenticator
Deutsche Bank AG



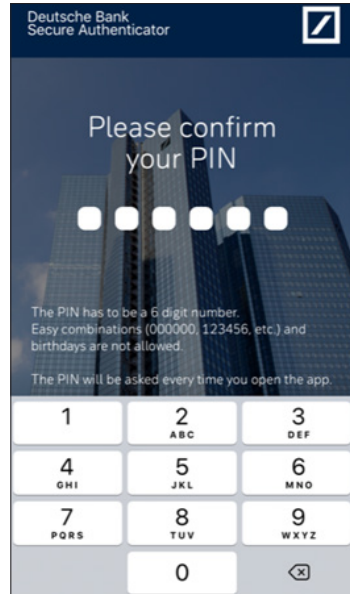
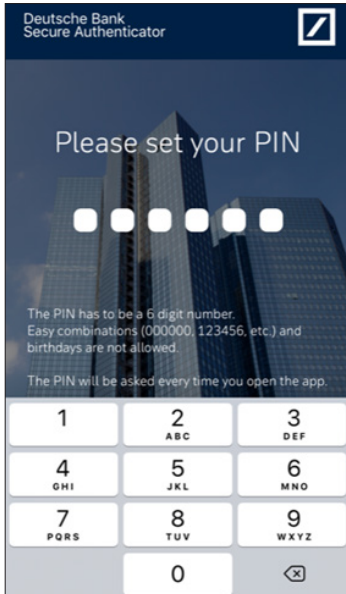
Step 1: Terms and Conditions

— Review the terms and conditions, Accept/Decline the bottom of the page



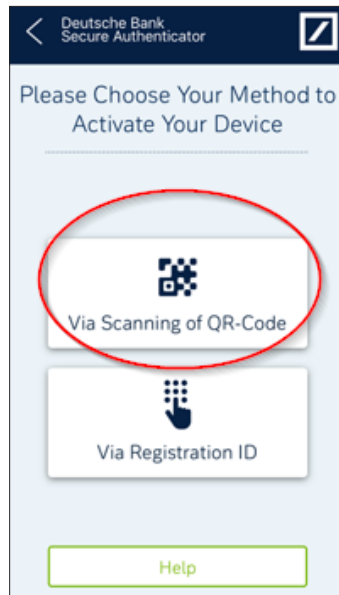
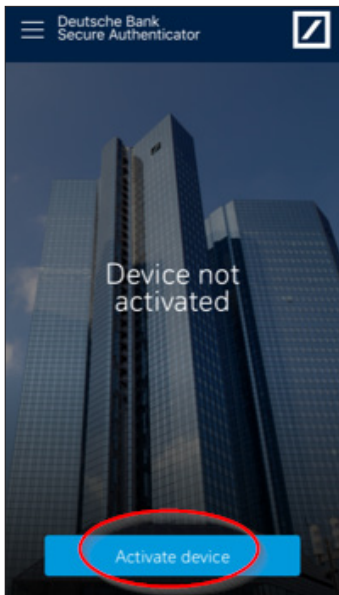
Step 2: Create a PIN

- Create six digit PIN
- Confirm PIN



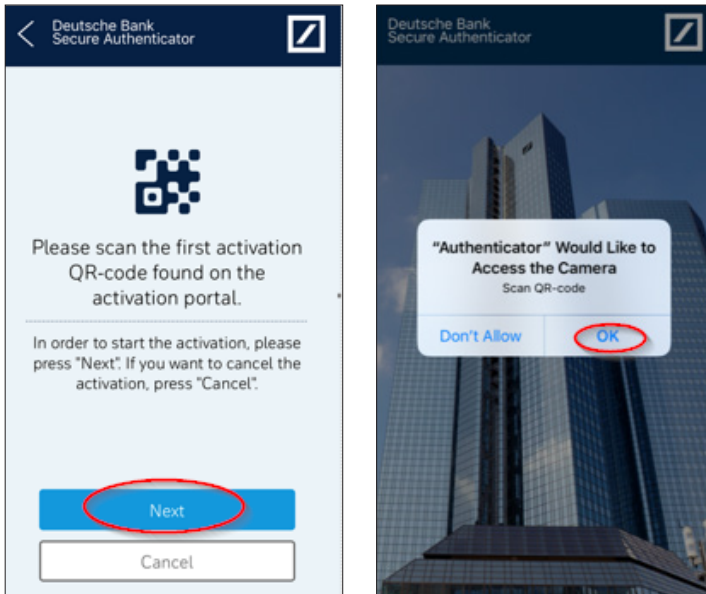
Step 3: Activate Device (1)

- Click Activate Device
- Click Via Scanning of QR-Code



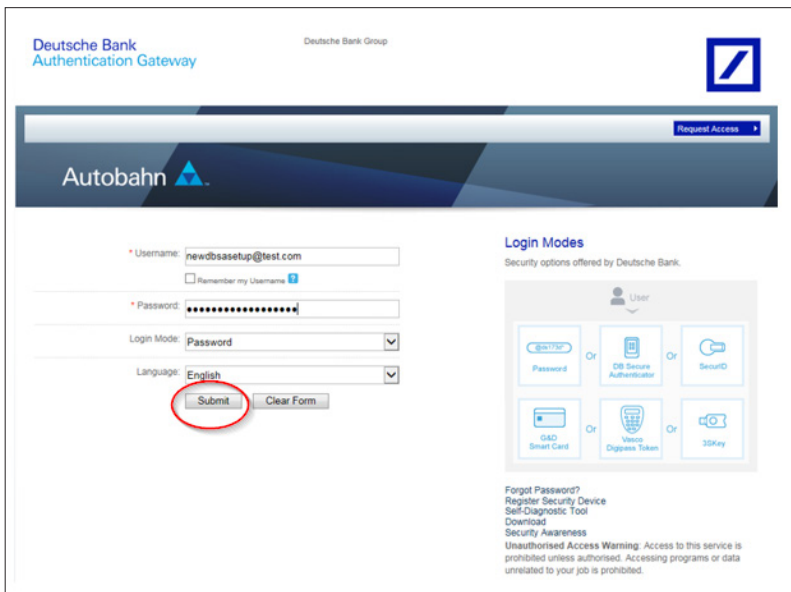
Step 4: Activate Device (2)

- Click Next
- Click OK to activate camera



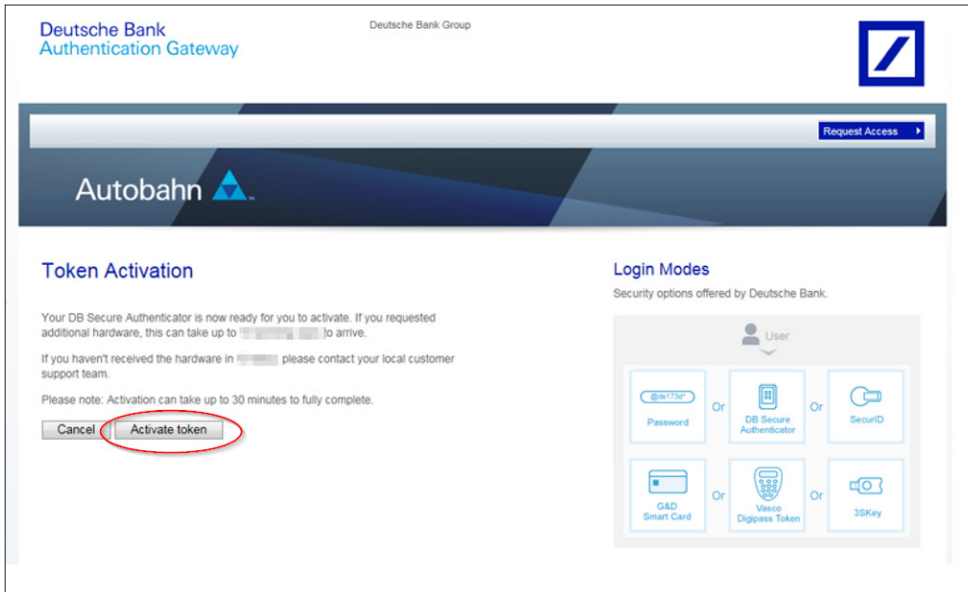
Step 5: First Login

- Using a computer login to <https://autobahn.db.com/login>
- Insert Username
- Select login mode Password
- Insert Initial Password (manually type password)
- Click Submit



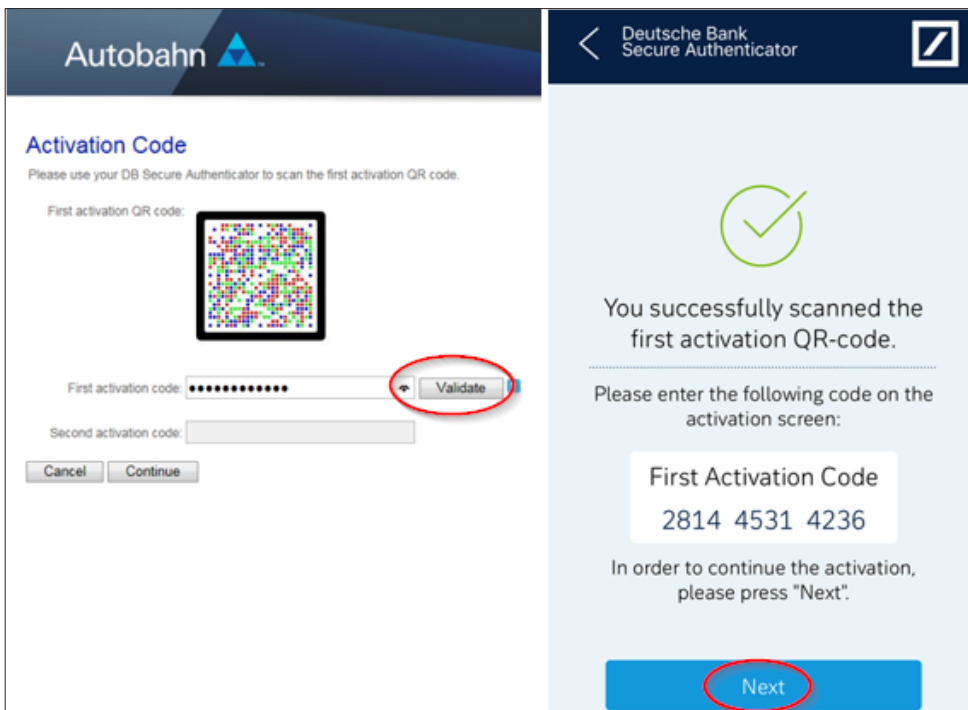
Step 6: Activate Token

— Click Activate token



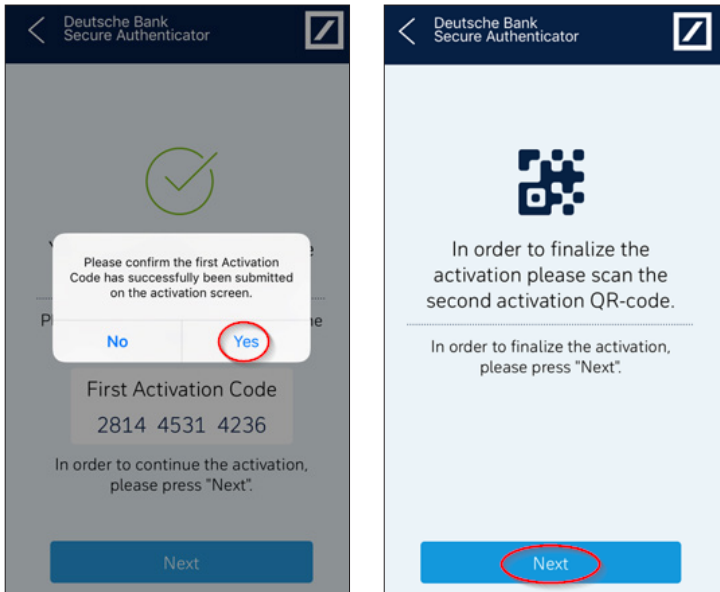
Step 7: Scan First QR-Code

- Using the DB Secure Authenticator, scan first QR-Code
- Insert first code into first activation code field
- Click Validate
- Press Next



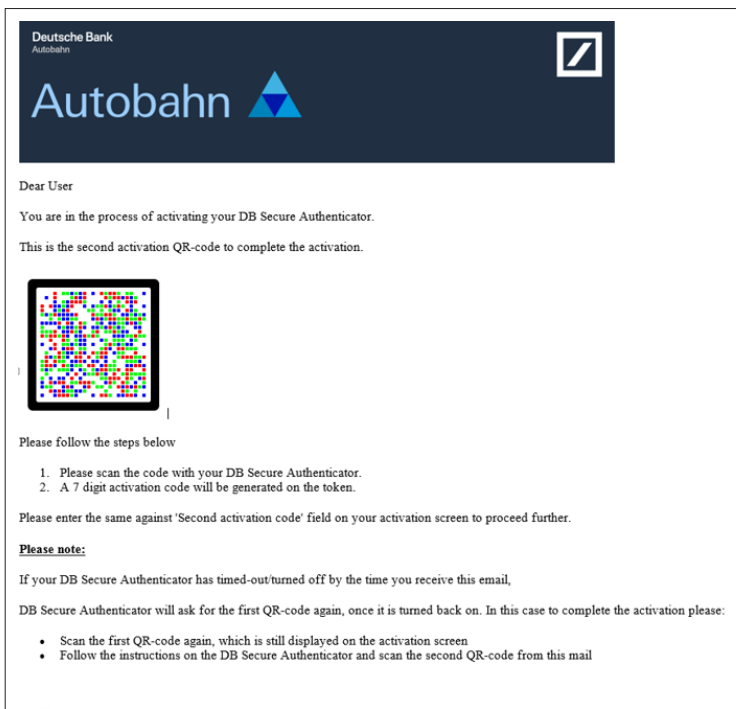
Step 8: Confirm First QR-Code

- Click Yes to confirm
- Press Next to proceed

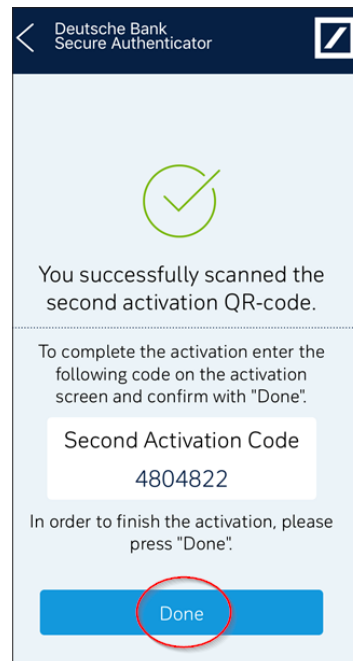


Step 9: Scan Second QR-Code

- Open email containing second QR-Code (sender: db-direct.alerts@db.com)
- Using the DB Secure Authenticator, scan QR-Code

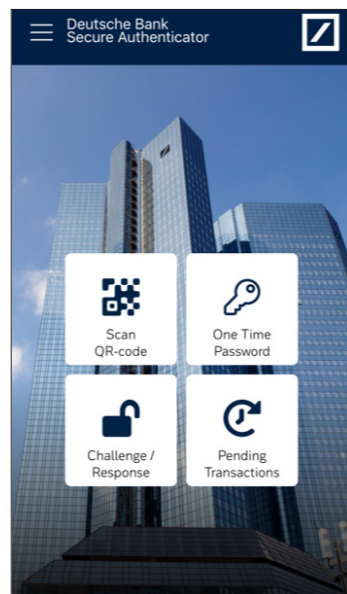
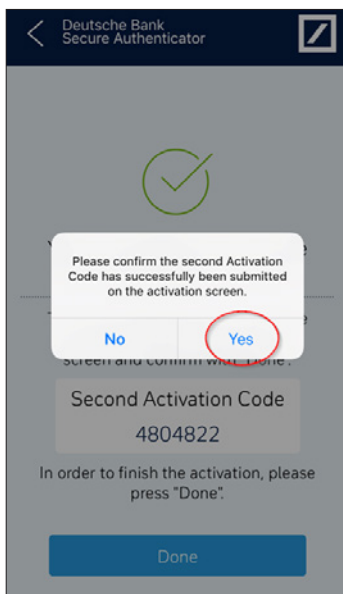


- Insert second code into second activation code field
- Click Continue
- Press Done



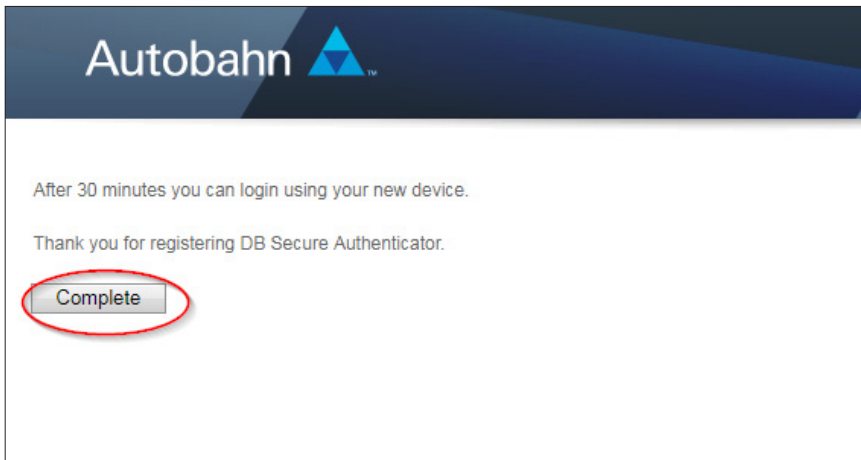
Step 10: Confirm [Second QR-Code](#)

- Click Yes to confirm
- DBSA homepage will appear



Step 11: Completion

- Click Complete
- Wait 30 minutes before logging in



Thanks for activating your DB Secure Authenticator!

For any further information, please do not hesitate to contact your Electronic Banking Helpdesk team in Deutsche Bank.

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