Deutsche Bank
Global Transaction Banking

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Vasco Digipass 270 Xpress

Getting Started

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Content

1. What is a Vasco Digipass 270Xpress 3
2. Prepare your Digipass 4
4. Authorisation with your Digipass 7
5. Unlock your Digipass 8

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1. What is a Vasco Digipass 270Xpress

The Vasco Digipass 270xpress* (Digipass) is a PIN protected personal identification device which is used for the login and/or payment authorisation process. Upon entering a personalised PIN, the Digipass token generates a unique code. This unique code acts as your 'digital signature' and allows you to login to your Deutsche Bank systems and manage your online payments.

1. Switching on your digipass +
2. Clearing or confirming digits
3. Confirming your PIN code when logging in 1
4. Confirming your PIN Code when authorizing 3

*Please note that the displayed Token is a Vasco Digipass 270Xpress. Different support collateral exists for Vasco DigipassXH as well as Vasco Digipass 300. If you are currently using a Vasco Digipass 300 kindly contact your Deutsche Bank representative.

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2. Prepare your Digipass

Prior to using the Digipass for the first time, you have to set it up. For this you will require the PIN code that was initially provided to you by Bank. The PIN code needs to be changed, before you can use it further.

2.1. Changing your PIN Code

- Compare the serial number of your Vasco Digipass, located on the back of the device at the bottom, with the serial number on the letter you received along with your PIN code. (Note: If these two numbers do not match, please contact our helpdesk)

- Switch on your Digipass: Press and Hold

- Enter the PIN code you received from Deutsche Bank. If you make a mistake, press to clear the digits and then start again.

- Enter a five-digit PIN code of your choice. If you make a mistake, press to clear the digits. Do not choose a code that is easy to guess, such as 12345. If you enter such a code, you will see a warning on the display saying 'NOT SAFE'.

- Re-enter your chosen five-digit PIN code for confirmation.

- 'NEW PIN CONF' appears on the display after you have successfully entered your new PIN code.

- Your Vasco Digipass is now ready to use.

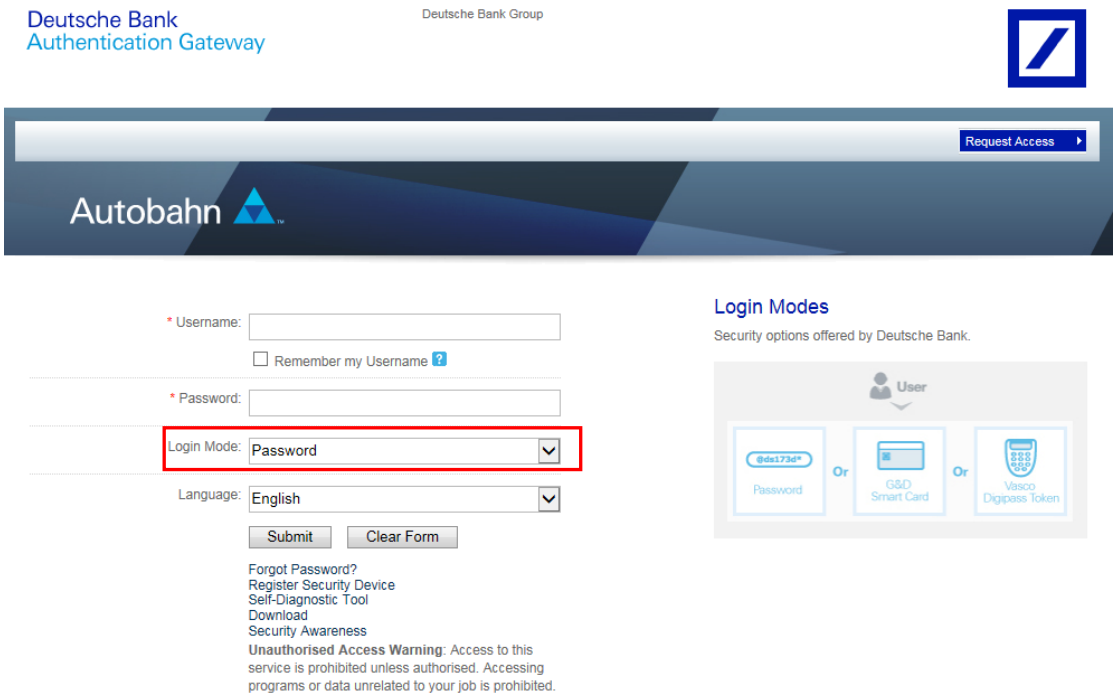
3. Login with your Vasco Digipass

If you want to login to Deutsche Bank's Autobahn App Market with your Vasco Digipass, you will need your Username and PIN code (the one you chose, see previous chapter).

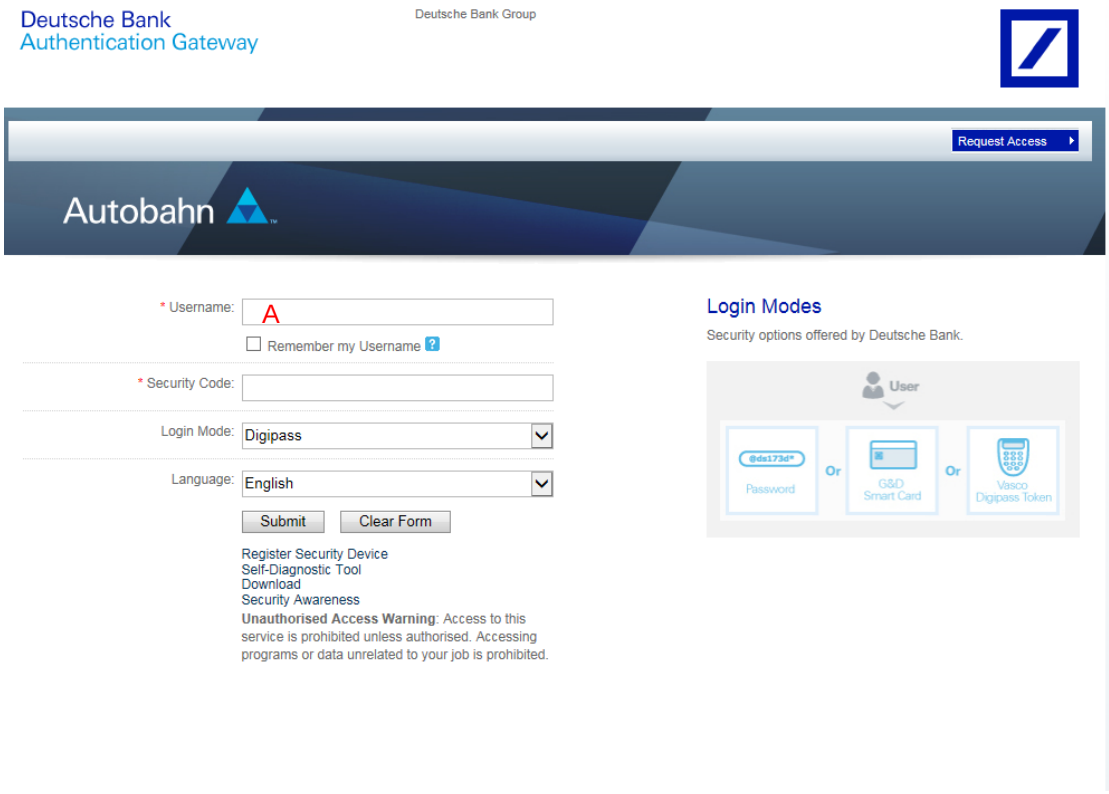
If you are using the Autobahn App Market platform for the first time, you will find your User ID on the letter accompanying your PIN code. If you have previously logged in to the site, you can continue using your existing user name.

- Go to: https://login.isso.db.com/websso/sso_custom_multi_auth_flex_Logon.sso?requesting_slave=https://www.toolbar.autobahn.db.com/appmarket/auth_res?referrer%3D%252Fappmarket%252Fautobahn.jsp

The Autobahn Authentication Gateway will appear.



- Change the Login Mode from Password to Digipass, by selecting Digipass from the drop-down menu.



- Enter your Username in the login screen (A).
- Switch on your Digipass: Press and hold
- Type in your PIN code. If you make a mistake, press to clear the digits.
- Press when ‘SELECT’ appears on the display. Your Digipass will generate an eight-digit Security Code that will enable you to login.
- Enter the ‘Security Code’ and Click ‘Submit’. Now you are securely logged into the Autobahn App Market.

4. Authorisation with your Digipass

To authorise your transactions, you require an eight-digit numerical code. To generate the code with your Digipass, you need to follow the six steps outlined below.

1. Switch on your Vasco Digipas: Press and hold
2. Key in your PIN code if you make a mistake, press to clear the digits.
3. Press when “SELECT” appears on the Digipass display.
4. On the computer monitor, you will see an eight-digit number on the confirmation screen for your transaction. Key these eight digits into your Digipass. Press if you make a mistake, press again to clear the digits.
5. Your Digipass now displays a response code consisting of eight digits. Enter these digits on your computer screen.
6. Confirm the code. You have now securely authorized your transaction.

5. Unlock your Digipass

In case of entering an incorrect PIN code, you will receive a notification of a failed login attempt (‘FAIL 1’ appears on the display). After a second failed attempt ‘FAIL 2’ appears in the display. Note, that after three failed attempts your Digipass is locked. A seven-digit lock code is displayed and you can no longer use the Digipass until you have unlocked it.

This requires the following six steps:

1. Phone the helpdesk. The helpdesk will ask for the seven-digit lock code. You can see this code by switching on your Digipass again. You will receive an unlock code, which you can use to unlock your Digipass.
2. Switch on your Digipass: Press and hold The lock code appears on the display again.

3. Press and type in the eight-digit unlock code.

4. Enter a new five-digit PIN code of your choice. Do not choose a code that is easy to guess, such as 12345.

5. Re-enter your chosen five-digit PIN code again.

6. ‘NEW PIN CONF’ appears on the Digipass display after you have successfully entered your new PIN code. Now you can use your Digipass again.

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